

# **DONCASTER LINK – HIGHFIELDS DENTISTRY – MEETING NOTES**

**Date:**

14<sup>th</sup> June 2010

**Time:**

10.30am

**Venue:**

Highfields Community Centre

**Present:**

Richard Brocklehurst	LINK Host
Kay Kirk	LINK Volunteer
Andy Bailey	Highfields Resident
Lyn Bailey	Highfields Resident
Michelle Coleman	Highfields Residents
Auriol Miller NHS	NHS Doncaster Oral Prevention
Sandy McNichol	NHS Doncaster Oral Prevention
Paul Stones	NHS Doncaster Commissioning Manager Dentistry
Ken Wragg	Dentistry Consultant

- **Item 1 - Purpose of Meeting**

When the Doncaster LINK attended the Tenants and Residents Association event in March it was informed by the residents of Highfields that they had difficulties accessing Dentistry services. The LINK through its work plan agreed to address this issue. The LINK contacted Doncaster NHS to raise this concern with them and they agreed to meet with the residents. The NHS were represented by the Oral Prevention team and also the Commissioning Manager for Dentistry.

- **Item 2 - Current Provision within Highfields**

The residents outlined their difficulties in accessing Dentist services and stated that they were unaware of how to access services. They would welcome the opportunity to access preventative treatment for their children. They informed the meeting that in order to access emergency treatment they had to travel to Mexborough which was difficult. They also described that they had problems accessing appointments for emergency treatment at the Mexborough Centre.

- **Item 3 - Current NHS Doncaster Position**

Paul Stones outlined to the meeting the extra provisions which had been made within the Doncaster area in the last 2 years. An extra 11 dentists had been commissioned to help the population access the service and this had led to greater uptake of services overall. It was recognised that within the Highfields area there were still difficulties in accessing a

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dentist within easy reach by public transport. Paul informed the meeting the way to access an NHS dentist is through the PALS service and he encouraged the residents to use this method. Paul informed the meeting that some Dental services would be relocated to the new 8-8 service in the town centre which may help with some problems.

- **Item 4 - Communicating Information**

It was agreed within the group that information regarding both accessing services and oral health promotion needed to be improved.

- **Item 5 - Agreed Way Forward**

The residents will contact the PALs service to try and access a new NHS Dentist and will feedback their findings to the LINK.

The Doncaster NHS Oral team will liaise with the residents to help more information to be circulated successfully within the community.

- **Item 6 - Next Steps**

The LINK will report back to all with regards to the PALS service. The LINK will meet with NHS Doncaster to assess the progress made in distributing information

- **Item 7 - Review**

Progress will be reviewed by 1<sup>st</sup> August.

### **Notes submitted by:**

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