

## Doncaster LINK Report for Highfields Dentistry

### Highfields Community Centre

14<sup>th</sup> JUNE 2010

#### Attendees:

Richard Brocklehurst	LINK
Kay Kirk	LINK
Andy Bailey	Highfields Resident
Lyn Bailey	Highfields Resident
Michelle Coleman	Highfields Resident
Paul Stone	NHS Doncaster Dentistry Commissioning Manager
Ken Wragg Dentistry	Dentistry Consultant
Auriol Miller	NHS Doncaster Oral Prevention
Sandy McNichol	NHS Doncaster Oral Prevention

#### Introduction

The Doncaster LINK attended the Tenants and Residents Association event at the Doncaster Racecourse on 13<sup>th</sup> March 2010. It was raised by the general public that residents at Highfields had difficulty accessing Dentistry. This was presented to the Executive Board and through its work plan it was agreed to address the issue. LINK contacted Doncaster NHS to raise this concern and they agreed to meet the residents. The NHS was represented by the Oral Prevention team and also the Commissioning Manager for Dentistry.

#### Dental Provision within Highfields

The residents have difficulties in:

- Accessing Dentistry
- Unaware about the procedures to the accessing service

- Dentistry within easy reach by public transport
- Treatment that is available at Mexborough, but difficult to travel to

Residents welcome the opportunity to access preventative treatment for their children.

### **NHS Doncaster Position**

Paul Stone informed the group that extra provision had been made available to Doncaster people within the last 2 years. 11 extra dentist had been commissioned and this had led to greater uptake of services. Paul also informed the group PALS service can be contacted to gain access to NHS Dentistry, which he encourages. He also informed the group some Dental services would be relocated to the new 8 to 8 service in the town centre.

### **Findings/Solutions**

It was agreed that information regarding accessing service and oral health promotion needed to be creatively improved. The residents will contact the PALS service to try and access a new NHS Dentist and will feedback their findings to the LINK. Doncaster NHS Oral team will liaise with residents to help more information to be circulated successfully within the community.

To be reviewed by 1<sup>st</sup> August 2010-06-14

Kay Kirk

Doncaster LINK Member 14.06.2010