

LINK CONSULTATION 1ST DECEMBER 2008 – BME WOMEN'S SUPPORT GROUP.

PARTICIPANTS: 20 Women aged between 20 and 55 years of age.

QUESTION 1:

WHAT DO YOU SEE AS THE MAIN HEALTH CARE ISSUES AFFECTING YOU IN DONCASTER?

- Diabetes, heart problems, obesity, blood pressure, eye testing and dentists.
- Women complained that it is not possible to get a Doctors appointment on the same day.
- It is the view of this group that Health Care Professionals need training on how to deal appropriately with women from BME Communities.
- Doctors, Nurses and Receptionists need training in people skills and customer care.

QUESTION 2:

What do you see as the main social care issues affecting you in Doncaster?

- The women in this group had no knowledge of “social care”.
- When raised for discussion most of the women agreed that they would never allow any of their seniors/elders to be put into a care home.
- The opinion of all the women was that caring for family elders is their responsibility and a matter of honour within the family.
- These women did agree that if Day Care Centres were available for Senior Family Members which were specifically designed for people from the BME community they would allow/encourage them to attend.

QUESTION 3:

How do you think these issues can be realistically be tackled?

- By employing BME Health Care Workers.
- Providing culturally sensitive services specifically designed for BME Communities.
- BME Day Centres.
- Well woman Clinics.
- Easy access to translation.
- Easily accessible GP appointments.
- Investment into training more Dentists for the NHS.
- Mobile eye testing services.

- Diabetes screening and blood pressure monitoring in community centres.
- Easy access to pregnancy testing.
- Information and guidance about the NHS, particularly in relation to the rights and pledges made to users of the service. .

QUESTION 4:

What are the 3 issues that you would ideally like Doncaster Link to take forward?

- The need for women only services.
- To involve women from BME Communities in planning services.
- Day Care Centres for BME Communities staffed by members of the BME Community.
- Training of all Health Care Professionals on issues relating to people from the BME Communities.
- Availability of more Dentists.